51431/2616197.2

Case No.

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TO THE CLERK OF THE ABOVE-TITLED COURT, ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that defendants Gartner, Inc. ("Gartner") and Computer Financial Consultants, Inc. ("CFC") hereby remove this action from the Superior Court of the State of California, County of San Francisco, to the United States District Court for the Northern District of California pursuant to 28 U.S.C. §§1332(a)(1) and 1441(a), and in support thereof, respectfully allege as follows:

- Defendants Gartner and CFC petition that this action be removed to federal court on the basis of diversity of citizenship.
- 2. Effective July 29, 2008, Plaintiff Jennifer Bossin served on Defendants Gartner and CFC a Complaint in the Superior Court of the State of California, County of San Francisco ("Superior Court Action"). The docket number assigned to the Superior Court Action is CGC-08-477180. A true and correct copy of the Summons and Complaint, and the Answer and Affirmative Defenses of Defendants Gartner and CFC, filed in the Superior Court Action, are attached hereto as Exhibit A and are incorporated herein by reference. The documents attached hereto constitute all process, pleadings, and orders served in the Superior Court Action.
- 3. Defendant Does 1 through 20 are also named in the Superior Court Action. These unknown defendants are not required to join in the removal notice. See, e.g., Fristoe v. Reynolds Metals Co., 615 F.2d 1209, 1213 (9th Cir. 1980).
- The Superior Court Action is a suit of a wholly civil nature of which the United States District Court of the Northern District of California has diversity jurisdiction under 28 U.S.C. §1332(a)(1), and is a suit that may be removed by Petitioner pursuant to 28 U.S.C. §1441(a).

While Plaintiff has named Gartner Consulting Group as a defendant, no such entity exists. Plaintiff alleges that CFC is the wholly owned subsidiary of Gartner Consulting Group, which it is not. CFC is a subsidiary of Gartner, Inc., which, based on plaintiffs' allegations, has made an appearance in this case. Both Gartner and CFC reserve the right to move to correct and/or dismiss themselves from this action at the appropriate time.

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- 5. Specifically, this Court has diversity jurisdiction over this action because:
- Defendants are informed and believe that plaintiff is an individual who is a (a) citizen of California and a resident of San Francisco, California.
- (b) Defendant Gartner, Inc. is a corporation incorporated under the laws of the State of Delaware, with its principal place of business in Stamford, Connecticut.
- (c) Defendant Computer Financial Consultants, Inc. is a wholly owned subsidiary of Gartner, Inc., incorporated under the laws of the state of Delaware, with its principal place of business in Stamford, Connecticut.
- (d) Pursuant to 28 U.S.C. § 1441(a), the citizenship of Defendant Does 1-20 shall be disregarded for purposes of removal.
- The amount in controversy exceeds \$75,000 in that the Plaintiff seeks, inter (e) alia, monetary damages for violations of California Government Code § 12940, et seq. Specifically, Plaintiff alleges that defendants engaged in sex discrimination, including wrongful termination of her employment, sexual harassment and the creation of a hostile work environment. Plaintiff claims that she is entitled to compensatory damages, punitive damages, interest, attorneys' fees and costs.
- 6. The United States District Court for the Northern District of California embraces the place, San Francisco, California, where the Superior Court Action is currently pending.
- 7. The Superior Court Action is therefore one over which the United States District Court for the Northern District of California has diversity jurisdiction under 28 U.S.C. §1332(a)(1), and this action may be removed to this Court by Petitioner pursuant to 28 U.S.C. §1441(a).
- This petition is being filed pursuant to 28 U.S.C. §1446(b) within thirty days from service of the Complaint upon a defendant on July 29, 2008.
- 9. A Notice of Removal to Federal Court will be filed and served today in Superior Court of the State of California for the County of San Francisco in Bossin v. Gartner Consulting Group, et al., Case Number CGC-08-477180. A true and correct copy of that Notice is attached hereto as Exhibit B.

- 10. This Notice of Removal has been signed pursuant to Fed. R. Civ. P. 11.
- 11. Defendants intend no admission of fact, law, or liability by this Notice, and reserve all defenses, motions, and pleas.

WHEREFORE, Defendants Gartner, Inc. and Computer Financial Consultants, Inc. respectfully request that this action be removed from the Superior Court of the State of California, County of San Francisco to the United States District Court for the Northern District of California.

DATED:

Respectfully submitted,

QUINN EMANUEL URQUHART OLIVER & HEDGES, LLP

Christina L. Wu

Attorneys for Gartner, Inc. and

Computer Financial Consultants, Inc.

51431/2616197.2

EXHIBIT A



San Francisco Superior Courts Information Technology Group

Document Scanning Lead Sheet

Jul-08-2008 9:51 am

Case Number: CGC-08-477180

Filing Date: Jul-08-2008 9:43

Juke Box: 001 Image: 02176268

COMPLAINT

JENNIFER BOSSIN VS. GARTNER CONSULTING GROUP et al

001C02176268

Instructions:

Please place this sheet on top of the document to be scanned.

su(jons	SUM-100
(CITACION JUDICIAL)	FOR COURT USE ONLY
NOTICE TO DEFENDANT:	(SOLO PARA USO DE LA CORTE)
(AVISO AL DEMANDADO): GARTNER CONSULTING GROUP, COMPUTER FINANCIAL	·
CONSULTANTS and DOES 1 through 20, inclusive	·
	·
YOU ARE BEING SUED BY PLAINTIFF:	·
(LO ESTÁ DEMANDANDO EL DEMANDANTE):	
JENNIFER BOSSIN	
	·
	,
copy served on the plaintiff. A letter or phone call will not protect you. Your written respond court to hear your case. There may be a court form that you can use for your response. You information at the California Courts Online Self-Heip Center (www.courtinfo.ca.gov/selfheip) nearest you. If you cannot pay the filling fee, ask the court clerk for a fee walver form. If yo lose the case by default, and your wages, money, and property may be taken without further. There are other legal requirements. You may want to call an attorney right away. If you do attorney referral service, if you cannot afford an attorney, you may be eligible for free legal is program. You can locate these nonprofit groups at the California Legal Services Web site (w. Courts Online Self-Heip Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local. Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles je en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada te escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más inform California (www.courtinfo.ca.gov/selfhelp/espanol/), en la biblioteca de leyes de su condado puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar si Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente, servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar e California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes (www.courtinfo.ca.gov/selfhelp/espanol/) o poniéndose en contacto con la corte o el colegio	can find these court forms and more , your county law library, or the courthouse u do not file your response on time, you may warning from the court. not know an attorney, you may want to call an ervices from a nonprofit legal services ww.lawhelpcalifornia.org), the California court or county bar association. gales para presentar una respuesta por escrito refónica no lo protegen. Su respuesta por Es posible que haya un formulario que usted ación en el Centro de Ayuda de las Cortes de o en la corte que le quede más cerca. Si no de exención de pago de cuotas. Si no presenta i sueldo, dinero y bienes sin más advertencia. Si no conoce a un abogado, puede llamar a un con los requisitos para obtener servicios stos grupos sin fines de lucro en el sitio web de de California, de abogados locales.
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SAN FRANCISCO COUNTY SUPERIOR COURT	
400 McAllister Street San Francisco, CA 94102	
VINICK LAW FIRM 350 Sansome Street, Suite 300 San Francisco, CA 94104 DATE: (Fecha) JUL 8 - 2008 (For proof of service of this summons, use Proof of Service of Summons (form POS-010) (Para prueba de entrega de esta citatión use el formularto Proof of Service of Summons, NOTICE TO THE PERSON SERVED: You are served 1. as an Individual defendant. 2. as the person sued under the fictitious name of 3. on behalf of (specify):	Specify):
under: CCP 416.10 (corporation)	CCP 416.60 (minor) CCP 416.70 (conservates)
CCP 418.20 (defunct corporation) CCP 416.40 (association or partnershi	
other (specify): 4. by personal delivery on (date):	Page 1 of 1

Form Adopted for Mandatory Use Judicial Council of California SUM-100 [Rev. January 1, 2004]

SUMMONS



Code of Civil Procedure §§ 412.20, 465

	_	CM-010
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar fo	uni ed eddress):	TOP COUL CE ONLY
EMILY A. NUGENT, ESQ., SBN:	255048	d day ma
SHARON R. VINICK, ESQ., SBN:	129914	Supplied the supplied that the
VINICK LAW FIRM		4000
350 Sansome Street, Suite 30	OUL 8	3 - 4YUP a - 2003
San Francisco, CA 94104 TELEPHONENO: (415) 722-4481	(
ATTORNEY FOR (Name): Plaintiff	FAXNO: (415) 280-0330	OBDON PAHK-LI-Clerk
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAI	7 PRANCECCO	
STREET ADDRESS: 400 McAllister St		Diguela Francty Clerk
MARING ADDRESS: San Francisco, CA	94102	
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CASE NAME: BOSSIN V. GARTNER	CONSULTING GROUP, et al	•
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demanded demanded is exceeds \$25,000 \$25,000 or less)	(Cal. Rules of Court, rule 3.402)	DEPT:
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Auto Tort	Contract	Provisionally Complex Civil Litigation
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Uninsured motorist (46)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)
Other PI/PD/WD (Personal Injury/Property	Other collections (09)	Construction defect (10)
Damage/Wrongful Death) Tort	Insurance coverage (18)	Mass tort (40)
Asbestos (04)	Other contract (37)	Securities litigation (28)
Product liability (24)	Real Property	Environmental/Toxic tort (30)
Medical malpractice (45)	Eminent domain/inverse	Insurance coverage claims arising from the
Other PI/PD/WD (23)	condemnation (14)	above listed provisionally complex case
Non-PVPD/WD (Other) Tort	Wrongful eviction (33)	types (41)
Business tort/unfair business practice (07)	Other real property (26)	Enforcement of Judgment
Civil rights (08)	Unlawful Detainer	Enforcement of Judgment (20)
Defamation (13)	Commercial (31)	Miscellaneous Civil Complaint
Fraud (16)	Residential (32)	RICO (27)
Intellectual property (19)	Drugs (38)	Other complaint (not specified above) (42)
Professional negligence (25)	Judicial Review	Miscellaneous Civil Petition
Other non-PI/PD/WD tort (35)	Asset forfeiture (05)	Partnership and corporate governance (21)
Employment	Petition re: arbitration award (11)	Other petition (not specified above) (43)
X Wrongful termination (36)	Writ of mandate (02)	
Other employment (15)	Other judicial review (39)	
		iles of Court. If the case is complex, mark the
factors requiring exceptional judicial manage a. Large number of separately repres		r of witnesses
Large number of separately repres Extensive motion practice raising d		with related actions pending in one or more courts
Issues that will be time-consuming		ties, states, or countries, or in a federal court
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6. If there are any known related cases, file an	d serve a notice of related case. (You	may use form CM-015.)
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1 2 3 4 5 6 7 8	SHARON R. VINICK (State Bar No. 129914) EMILY A. NUGENT (State Bar. No. 255048) VINICK LAW FIRM 350 Sansome Street, Suite 300 San Francisco, CA 94104 Telephone: 415-722-4481 Facsimile: 415-286-6338 LESLIE F. LEVY, ESQ., State Bar No. 104634 BOXER & GERSON, LLP 300 Frank H. Ogawa Plaza, Suite 500 Oakland, CA 94612 Telephone: (510) 835-8870 Facsimile: (510) 835-0415	DEC 5 - 2008 - 9 M AM
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10	Attorneys for Plaintiff SUM	Mons isgued
11	SUPERIOR COU	RT OF CALIFORNIA
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15	UNLIMITEI	JURISDICTION
16 17	JENNIFER BOSSIN,	Case C C - 0 8 - 4 7 7 1 8 0
18	Plaintiff,	COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL
19	vs.	(Violation of Fair Employment and Housing Act)
20 21 22	GARTNER CONSULTING GROUP; COMPUTER FINANCIAL CONSULTANTS; AND DOES 1 THROUGH 20, inclusive	(
23	Defendants.	
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25	Plaintiff JENNIFER BOSSIN alleges as	follows:
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	COMPLAINT FOR DAMAGES	AND DEMAND FOR JURY TRIAL

I. JURISDICTIONAL FACTS

- 1. Plaintiff, JENNIFER BOSSIN ("Bossin" or "Plaintiff") worked in and was a resident of the City San Francisco, which is located in San Francisco County, when she was hired by Computer Financial Consultants ("CFC"), which is a wholly owned subsidiary of Gartner Consulting Group ("Gartner"). Bossin was hired as a Vice President in 2001. Bossin's employment with Gartner and CFC (collectively, "Defendants") was pursuant to a written agreement, which was later modified by certain policies, practices, assurances and other statements, both oral and written.
- 2. Defendant Gartner Consulting Group ("Gartner") is a Delaware corporation, with its headquarters in Stamford, Connecticut. Gartner employs approximately 4,000 associates and has corporate offices throughout the United States, including five locations in California.
- 3. Defendant Computer Financial Consultants ("CFC"), a wholly owned, but separately managed, subsidiary of Gartner, which was acquired by Gartner in 1999. CFC, which has its headquarters in Florida, has two divisions, one of which is based in the United States and one of which is based in Europe.
- 4. The true names and capacities, whether individual, corporate, associate or otherwise, and the true involvement of Defendants sued herein as DOES 1 through 20, inclusive, are unknown to Plaintiff who therefore sues said Defendants by such fictitious names and will amend this Complaint to show the true names, capacities and involvement when ascertained. Plaintiff is informed and believes and thereon alleges that each of the Defendants designated as a DOE is responsible in some manner for the events and happenings herein referred to, and that Plaintiff's injuries and damages (as hereinafter set forth) were proximately caused by said Defendants.
- 5. Plaintiff is informed and believes and thereon alleges that at all times herein mentioned, each of the Defendants sued herein was the agent and/or employee of each of the

agency and employment.

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remaining Defendants, and each of them, was at all times acting within the purpose and scope of such

GENERAL ALLEGATIONS COMMON'TO ALL CLAIMS

- 6. Plaintiff re-alleges and incorporates by reference Paragraphs 1 through 5, above, as though fully set forth herein.
- 7. Plaintiff has worked in the technology field for almost twenty years. She first worked for Gartner from 1997 to 2000.
- 8. In 2000, Bossin left Gartner to pursue an opportunity with an internet startup company which later dissolved. Subsequently, Bossin contacted Michael Fleischer ("Fleischer"), the then-chair of Gartner, and indicated that she was looking for a job. Fleischer suggested that Plaintiff consider various positions at Gartner, including one with CFC.
- 9. In 2001, the head of CFC, Mike Parrish ("Parrish") interviewed Bossin for a position as Vice-President, which was a position requiring direct contact with clients (also referred to as a "client-facing position.") Bossin was the first woman to be interviewed for a client-facing position with CFC. During the interview, Parrish expressed concerns about whether a woman could effectively perform in CFC, although added, "It doesn't hurt that you don't look like the back of the bus." Plaintiff did not respond to the comment, as she believed that doing so might affect her chances of receiving a job offer.
- Eventually Parrish offered Bossin a job as Vice-President with CFC, a position which she accepted, thus becoming the only woman in CFC who had ever been in a client-facing position. Plaintiff is informed, and believes, that CFC still has not had any other woman in a client-facing position.

During all relevant periods, CFC had approximately sixteen employees

who were Vice-Presidents and worked in client-facing roles. These employees were split between the

United States and European Divisions. Most of the CFC employees who were located in the United

States worked in Stamford, Connecticut.

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Bossin, who was living in California at the time of her hire, was assigned clients who were on the West Coast. Thus, it was agreed that Bossin would "telecommute" and remain in California, working from home.

- 13. From the beginning of her tenure at CFC, Bossin was subjected to a hostile work environment which was severe and pervasive. Sexual comments, photographs, jokes and stories permeated the all work-related activities, including telephone calls and meetings in which Bossin's attendance was required. This environment was symptomatic of the pervasive "Boy's Club" in which she was required to work, which favored male employees, often at the expense of Bossin who found the atmosphere to be both offensive and demeaning. Moreover, this environment was indicative of the implicit bias of Defendants against female employees, including Bossin.
- 14. On numerous occasions, Bossin considered submitting a complaint regarding this hostile work environment. However, because her direct supervisor, Parrish, participated in this conduct, Bossin believed that doing so would result in her being ostracized by her colleagues and possibly retaliated against by Parrish. Furthermore, based upon stories that she had heard regarding the Defendants' response to complaints of discrimination made by other female employees, Bossin believed that filing a formal complaint with Gartner's Human Resources Department would be futile. Therefore, instead of complaining to Parrish, or filing a formal complaint with Gartner's Human Resources Department, Bossin chose to concentrate on performing her job duties as well as possible.

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15. During her tenure at CFC, Bossin developed a specialty in the health care field, an area in which CFC had previously not had a presence. While Parrish was supportive of Bossin's decision to move into the area of health care, even his support was tinged with his views of women. In her 2002 review, Ms. Bossin wrote that she intended to "Focus on industry vertical emerging: Healthcare." In response, Parrish wrote "This is an area Jen can focus on in 03 and may well suit her 'style'."

- 16. During her tenure at CFC, Parrish consistently refused to provide Bossin with the support and assistance that he gave to her male colleagues. For example, when one of Bossin's male colleagues was working on a deal involving software with which he was unfamiliar, Parrish spent weeks working with her colleague, in order to assist him in making a client presentation. When Bossin asked Parrish to help her on a deal involving software with which she was unfamiliar, Parrish did not travel to visit her, and only provided her with a stock set of materials that had been used in another deal.
- 17. In the fall of 2006, Bossin finally confronted her boss, Mike Parrish, regarding this disparate treatment.
- 18. In October 2006, Bossin was making a presentation to a client regarding software with which she was unfamiliar. Bossin asked Parrish to help her in preparing the written materials that would be used at the presentation. While Parrish gave her some "stock" materials that she could use, he did not help her in crassing the presentation, although he customarily provided such help to her male peers.
- At the conclusion of the presentation, Parrish told Bossin that he was 19. "disappointed" with the presentation and that, in his opinion, Bossin had not been prepared. Bossin responded by saying that Parrish had refused to help her prepare, although he customarily provided

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her male colleagues with the support he had denied to her. The conversation escalated and both parties agreed that Bossin would fly to Connecticut the following week to continue the discussion.

- 20. The following week, Bossin traveled to Connecticut and met with Parrish. During their meeting, Bossin complained about Parrish's refusal to assist her. Bossin then said: You treat me differently. In response, Parrish asked: Are you different? Bossin responded: No, I have the same quota and do the same work. Parrish then looked at Bossin, paused, and said that he disagreed. In making these comments to Parrish, Bossin was identifying the implicit bias against women that permeated the manner in which he treated her, when contrasted to the manner in which he treated male colleagues.
- 21. The conversation between Bossin and Parrish then turned to a discussion about the deals Bossin had in the works for the rest of 2006. Bossin indicated that she intended to make every effort to close as many deals as possible that year. At no point in the conversation did Parrish offer to assist Plaintiff in closing her deals, nor did he tell her that if she failed to close these deals that she may be terminated.
- 22. On or about February 1, 2007, Bossin attended a CFC meeting in Florida. One evening, when the group was having cocktails, Patrick Smith ("Smith"), to whom Bossin was then directly reporting, told numerous jokes of sexual nature. Moreover, when a female Gartner employee who was present asked Smith about an open position in CFC, Smith responded that he would be willing to discuss the matter with her if she accompanied him to his room. Bossin, who witnessed these exchanges, felt humiliated and demeaned.
- 23. On Tuesday, February 13, 2007, Parrish and a representative of the Human Resources Department called Bossin. During the call, which lasted less than five minutes, Parrish told Bossin that she was terminated due to "lack of performance." When Plaintiff asked if

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Parrish would be having similar discussions with her peers who had underperformed in 2006, he said: No, just you. Bossin then said that, in her experience at Gartner, employees who were underperforming were put on an improvement plan, and then asked why she wasn't being offered that option. In reply, Parrish said, that he didn't think Bossin had ever been successful at CFC, nor would she ever be successful at CFC. He then told her that she would be paid all outstanding commission and expenses. Finally, he told her that she would be paid through March 30, 2007, although the termination of her duties was effective "immediately."

- 24. Within the two weeks following Bossin's termination, CFC hired two men to work in the health care sector. Only one of these men, Greg Hardin, had experience in the health care industry. The other man, Scott Mullin, had no experience in health care.
- 25. A month or two later, CFC hired another man, Peter Krasa, who was assigned to cover clients in Canada.
- 26. Upon information and belief, none of the men hired by CFC in 2007 made their quota. However, none of these men have been terminated.
- 27. On April 15, 2008, Plaintiff filed a complaint against CFC and Gartner with the California Department of Fair Employment and Housing. The filing of the DFEH complaint was timely under a tolling agreement reached by the parties.
- 28. On April 24, 2008, Plaintiff received Right-to-Sue Notices from the Department of Fair Employment and Housing.

FIRST CAUSE OF ACTION

(Wrongful Termination in Violation of Public Policy)

29. Plaintiff re-alleges and incorporates by reference Paragraphs 1 through 28, above, as though fully set forth herein.

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30.	It is against the public policy of the State of California to terminate an	
employee or	account of that employee's gender, as well as the employee's opposition	to practices
prohibited by	y the Fair Employment and Housing Act.	.9

- 31. This public policy is embodied in, among other places, California Govt. Code § 12940, et seq and the California constitution.
- 32. As set forth above, Defendants terminated Plaintiff based on her gender and because she complained that she was discriminated against on the basis of her gender.
- 33. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause great physical and emotional pain and suffering.
- 34. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees, and costs.
- 35. Defendants engaged in the acts alleged herein maliciously, fraudulently, and oppressively, and/or with the wrongful intention of injuring Plaintiff, and/or with an improper and evil motive amounting to malice. Plaintiff is thus entitled to recover punitive damages from Defendants in an amount to be proven at trial.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

SECOND CAUSE OF ACTION

(Termination in Violation of Government Code § 12940, et seq.)

36. Plaintiff re-alleges and incorporates by reference paragraphs through 35, above, as though fully set forth herein.

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	37.	California Government Code §12940 protects against termination of an
emp	loyee bas	sed on the employee's gender, as well as the employee's opposition to practices
proh	ibited by	the Fair Employment and Housing Act ("FEHA").

- 38. As set forth above, Defendants terminated Plaintiff based on her gender and because she complained that she was discriminated against on the basis of her gender.
- 39. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause great physical and emotional pain and suffering.
- 40. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees, and costs.
- 41. Defendants engaged in the acts alleged herein maliciously, fraudulently, and oppressively, and/or with the wrongful intention of injuring Plaintiff, and/or with an improper and evil motive amounting to malice. Plaintiff is thus entitled to recover punitive damages from Defendants in an amount to be proven at trial.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

THIRD CAUSE OF ACTION

(Sex Discrimination in Violation of Government Code § 12940, et seq.)

- 42. Plaintiff re-alleges and incorporates by reference paragraphs 1 through 41, above, as though fully set forth herein.
- California Government Code §12940(a) protects against discrimination in terms, conditions, or privileges of employment against an employee on the basis of her sex.

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- 44. As set forth above, Defendants discriminated against Plaintiff on account of her sex by, *inter alia*, failing to provide her with the support and assistance provided to her male colleagues, subjecting her to different standards than her male colleagues, and treating her differently than her male colleagues. The failure to treat Plaintiff in the same manner as her male colleagues is indicative of the implicit bias against women that permeated Defendants' workplace.
- 45. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause, great physical and emotional pain and suffering.
- 46. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees and costs.
- 47. In doing the things alleged herein, Defendants' conduct was despicable, and Defendants acted towards Plaintiff with malice, oppression, and fraud and with a willful and conscious disregard of Plaintiff's rights, entitling Plaintiff to an award of punitive damages.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

FOURTH CAUSE OF ACTION

(Hostile Work Environment In Violation of Government Code § 12940, et seq.)

- 48. Plaintiff re-alleges and incorporates by reference paragraphs 1 through 47, above, as though fully set forth herein.
- 49. California Government Code §12940(a) protects against discrimination against an employee on the basis of her sex.

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- 50. Discrimination the basis of sex includes, but is not limited to, sexual harassment and the creation of a hostile work environment.
- 51. As set forth above, during Plaintiff's employment with Defendants, she was subjected to a hostile work environment in which sexual comments, photographs, jokes and stories permeated the workplace, often at the expense of Plaintiff who found the atmosphere to be both offensive and demeaning. This conduct on the part of Defendants was indicative of the implicit bias against women.
- 52. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause, great physical and emotional pain and suffering.
- 53. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees and costs.
- 54. In doing the things alleged herein, Defendants' conduct was despicable, and Defendants acted towards Plaintiff with malice, oppression, and fraud and with a willful and conscious disregard of Plaintiff's rights, entitling Plaintiff to an award of punitive damages.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

FIFTH CAUSE OF ACTION

(Failure to Take All Reasonable Steps to Prevent Discrimination and Harassment in Violation of California Fair Housing and Employment Act California Government Code § 12940(k), et seq)

55. Plaintiffs re-allege and incorporate by reference paragraphs 1 through 54, above, as though fully set forth herein.

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	56.	The California Fair Employment and Housing Act § 12940(j) (1) makes it	an
unla	wful pra	ctice for an employer to fail to take all reasonable steps necessary to prevent	
liscı	riminatio	on and harassment from occurring.	

- 57. Defendants failed to take all reasonable steps to prevent discrimination and harassment against Plaintiff.
- As a result of the failure of Defendants to take all reasonable steps to prevent 58. discrimination and harassment from occurring, Plaintiff was subjected to conduct that was severe and pervasive, was an ongoing an continuous course of conduct, and created a hostile work environment.
- 59. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause, great physical and emotional pain and suffering.
- 60. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees and costs.
- In doing the things alleged herein, Defendants' conduct was despicable, and Defendants acted towards Plaintiff with malice, oppression, and fraud and with a willful and conscious disregard of Plaintiff's rights, entitling Plaintiff to an award of punitive damages.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

PRAYER FOR RELIEF

Plaintiff prays for relief as follows:

For compensatory damages according to proof:

	(
1	2. For punitive damages according to proof;		
2	3. For attorneys fees with respect to the Second, Third, Fourth and Fifth Causes of Action;		
.3	4. For costs of suit;		
4	5. For interest at the maximum legal rate on all sums awarded;		
5	6. For such other relief that the Court deems just and proper.		
6	o. For such other rener that the Court deems just and proper.		
7 8	Dated: Me 2 2008 VINICK LAW FIRM		
9	Dated: fuly 2 2008 VINICK LAW FIRM		
10	Dr. G. Mart		
11	BY: Guy Hyat EMILY A. NUGENT		
12	Attorneys for Plaintiff		
13	DEMAND FOR JURY TRIAL		
14	Plaintiff hereby demands a trial by jury for each and every claim for which she has a		
15			
16	right to jury trial.		
17	Dated: July 2, 2008 VINICK LAW FIRM		
18			
19	BY: Emly Megat		
20	EMILY A. NUGENT Attorneys for Plaintiff		
21	Attorneys for Flamun		
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28	COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL		

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Telephone:

Facsimile:

QUINN EMANUEL URQUHART OLIVER & HEDGES, LLP Scott G. Lawson (Bar No. 174671) scottlawson@quinnemanuel.com
Christina Wu (Bar No. 233186) christinawu@quinnemanuel.com
50 California Street, 22nd Floor
San Francisco, California 94111

ENDORSED Superior Court of California County of Sen Francisco

AUG 2 6 2008

GORDON PARK-LI, Clerk
BY: __ELIZABETH ZALIDIVAR
Deputy Clerk

Attorneys for Gartner, Inc. and Computer Financial Consultants, Inc.

(415) 875-6600

(415) 875-6700

SUPERIOR COURT OF THE STATE OF CALIFORNIA

COUNTY OF SAN FRANCISCO

UNLIMITED JURISDICTION

JENNIFER BOSSIN,

Plaintiff,

vs.

GARTNER CONSULTING GROUP; COMPUTER FINANCIAL CONSULTANTS; AND DOES 1 THROUGH 20, inclusive,

Defendants.

CASE NO. CGC-08-477180

ANSWER AND AFFIRMATIVE DEFENSES OF DEFENDANTS GARTNER, INC. AND COMPUTER FINANCIAL CONSULTANTS, INC.

131/2615800.2

CASE NO. CGC-08-477180

Defendants Gartner, Inc. ("Gartner") and Computer Financial Consultants, Inc. I ("CFC") (collectively, "Defendants") hereby answer the unverified complaint ("Complaint") of plaintiff Jennifer Bossin filed on July 8, 2008, by submitting the following Answer and Affirmative Defenses:

ANSWER

Answering each and all of the allegations of the unverified Complaint, pursuant to California Code of Civil Procedure section 431.30, Defendants deny, generally and specifically, each and every allegation in each and every paragraph of the Complaint and the whole thereof, and further deny that plaintiff is entitled to damages or relief in any amount or kind by reason of any act, breach or omission by Defendants.

AFFIRMATIVE DEFENSES

Defendants assert the following affirmative defenses. By alleging these Affirmative Defenses, Defendants are not in any way agreeing or conceding that they have the burden of proof or burden of persuasion as to any of them.

FIRST AFFIRMATIVE DEFENSE

1. Plaintiff failed to make reasonable efforts to mitigate her damages, if any, and any damages awarded to plaintiff must be reduced accordingly.

SECOND AFFIRMATIVE DEFENSE

2. The Complaint and each and every cause of action alleged therein are barred because the Complaint has named as defendants entities that do not exist.

THIRD AFFIRMATIVE DEFENSE

3. The Complaint and each and every cause of action alleged therein are barred because the Complaint has named as defendants entities that did not employ plaintiff.

1431/2615800.2

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While Plaintiff has named Gartner Consulting Group as a defendant, no such entity exists. Plaintiff alleges that CFC is the wholly owned subsidiary of Gartner Consulting Group, which it is not. CFC is a subsidiary of Gartner, Inc., which, based on plaintiffs' allegations, has made an appearance in this case. Both Gartner and CFC reserve the right to move to correct and/or dismiss themselves from this action at the appropriate time.

FOURTH AFFIRMATIVE DEFENSE

4. The Third, Fourth, and Fifth causes of action alleged in the Complaint are barred, in whole or in part, by the applicable statutes of limitations, including, without limitation, Code of Civil Procedure section 338 and 340 and Government Code sections 12960 and 12965.

FIFTH AFFIRMATIVE DEFENSE

5. Plaintiff has unreasonably delayed in bringing this action to the prejudice of Defendants, and thus her right to recover against defendants is barred by the doctrine of laches.

SIXTH AFFIRMATIVE DEFENSE

6. The Complaint and each and every cause of action alleged therein are barred because they fail to state facts sufficient to constitute a cause of action upon which relief may be granted.

SEVENTH AFFIRMATIVE DEFENSE

7. The Complaint and each and every cause of action alleged therein, are barred because plaintiff failed to exhaust the internal remedies available to her under her employer's policies and procedures.

EIGHTH AFFIRMATIVE DEFENSE

8. Any claim plaintiff purports to make for damages for unlawful harassment is barred or limited because her employer took reasonable steps to prevent and correct workplace harassment; plaintiff unreasonably failed to use the preventive and corrective measures provided; and reasonable use of these procedures would have prevented at least some of the harm that Plaintiff alleges she suffered.

NINTH AFFIRMATIVE DEFENSE

9. The Complaint, and each and every cause of action alleged therein, are barred, in whole or in part, by the doctrine of estoppel.

TENTH AFFIRMATIVE DEFENSE

10. The Complaint, and each purported cause of action therein, allege no facts that entitle plaintiff to an award of punitive damages.

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ELEVENTH AFFIRMATIVE DEFENSE

11. The imposition of punitive damages in this case would violate the Due Process Clauses of the Fifth and Fourteenth Amendments to the United States Constitution, and would fail to provide due process under Article I, section 7 of the California Constitution, and would constitute an excessive fine under the Excessive Fines clause of the California Constitution, because the standards of liability for punitive damages in California are unduly vague and subjective, and permit retroactive, random, arbitrary and capricious punishment that serves no legitimate governmental interest.

TWELFTH AFFIRMATIVE DEFENSE

12. Plaintiff's First Cause of Action does not support an award of attorneys' fees, as requested in the first cause of action.

PRAYER

WHEREFORE, Defendants pray from judgment in their favor and against plaintiff on all causes of action in the Complaint and that the Complaint be dismissed with prejudice, that plaintiff take nothing by her Complaint, and that Defendants be awarded costs, attorneys' fees, and such other and further relief as the Court may deem proper.

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DATED: August 26, 2008

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Respectfully submitted,

QUINN EMANUEL URQUHART OLIVER & HEDGES, LLP

Attorneys for Gartner, Inc. and

Computer Financial Consultants, Inc.

431/2615800.2

PROOF OF SERVICE

I am employed in the County of San Francisco, State of California. I am over the age of eighteen years and not a party to the within action; my business address is 50 California Street, 22nd Floor, San Francisco, California 94111.

On August 26, 2008, I served true copies of the following document(s) described as ANSWER AND AFFIRMATIVE DEFENSES OF DEFENDANTS GARTNER, INC. AND COMPUTER FINANCIAL CONSULTANTS, INC. on the parties in this action as follows:

SEE ATTACHED LIST

BY MAIL: I enclosed the foregoing into sealed envelope(s) addressed as shown above, and I deposited such envelope(s) in the mail at San Francisco, California. The envelope was mailed with postage thereon fully prepaid.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on August 26, 2008, at San Francisco, California.

.

51431/2616099.1

SERVICE LIST

Sharon R. Vinick, Esq. Emily A. Nugent, Esq. Vinick Law Firm 350 Sansome Street, Suite 300 San Francisco, CA 94104

Leslie F. Levy, Esq. Boxer & Gerson, LLP 300 Frank H. Ogawa Plaza, Suite 500 Oakland, CA 94612

51431/2616099.1

EXHIBIT B

NOTICE OF REMOVAL OF ACTION TO FEDERAL COURT

Filed 08/27/2008

Page 2 of 31

1431/2615743.3

TO THE CLERK OF THE ABOVE-TITLED COURT, ALL PARTIES, AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE THAT, pursuant to 28 U.S.C. §1446, Defendants Gartner, Inc. ("Gartner") and Computer Financial Consultants, Inc. ("CFC") have removed the above-captioned matter to the United States District Court for the Northern District of California. A true and correct copy of the Notice of Removal filed in the federal court is appended hereto as Exhibit A.

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DATED: August 27, 2008

Respectfully submitted,

QUINN EMANUEL URQUHART OLIVER & HEDGES, LLP

Scott G. Lawson Christina L. Wu

Attorneys for Defendants Gartner, Inc. and Computer Financial Consultants, Inc.

1431/2615743.3

While Plaintiff has named Gartner Consulting Group as a defendant, no such entity exists. Plaintiff alleges that CFC is the wholly owned subsidiary of Gartner Consulting Group, which it is not. CFC is a subsidiary of Gartner, Inc., which, based on plaintiffs' allegations, has made an appearance in this case. Both Gartner and CFC reserve the right to move to correct and/or dismiss themselves from this action at the appropriate time.

EXHIBIT A

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TO THE CLERK OF THE ABOVE-TITLED COURT, ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that defendants Gartner, Inc. ("Gartner") and Computer Financial Consultants, Inc. ("CFC") hereby remove this action from the Superior Court of the State of California, County of San Francisco, to the United States District Court for the Northern District of California pursuant to 28 U.S.C. §§1332(a)(1) and 1441(a), and in support thereof, respectfully allege as follows:

- 1. Defendants Gartner and CFC petition that this action be removed to federal court on the basis of diversity of citizenship.
- 2. Effective July 29, 2008, Plaintiff Jennifer Bossin served on Defendants Gartner and CFC a Complaint in the Superior Court of the State of California, County of San Francisco ("Superior Court Action"). The docket number assigned to the Superior Court Action is CGC-08-477180. A true and correct copy of the Summons and Complaint, and the Answer and Affirmative Defenses of Defendants Gartner and CFC, filed in the Superior Court Action, are attached hereto as Exhibit A and are incorporated herein by reference. The documents attached hereto constitute all process, pleadings, and orders served in the Superior Court Action.
- 3. Defendant Does 1 through 20 are also named in the Superior Court Action. These unknown defendants are not required to join in the removal notice. See, e.g., Fristoe v. Reynolds Metals Co., 615 F.2d 1209, 1213 (9th Cir. 1980).
- The Superior Court Action is a suit of a wholly civil nature of which the United States District Court of the Northern District of California has diversity jurisdiction under 28 U.S.C. §1332(a)(1), and is a suit that may be removed by Petitioner pursuant to 28 U.S.C. §1441(a).

While Plaintiff has named Gartner Consulting Group as a defendant, no such entity exists. Plaintiff alleges that CFC is the wholly owned subsidiary of Gartner Consulting Group, which it is not. CFC is a subsidiary of Gartner, Inc., which, based on plaintiffs' allegations, has made an appearance in this case. Both Gartner and CFC reserve the right to move to correct and/or dismiss themselves from this action at the appropriate time.

- 5. Specifically, this Court has diversity jurisdiction over this action because:
- Defendants are informed and believe that plaintiff is an individual who is a (a) citizen of California and a resident of San Francisco, California.
- Defendant Gartner, Inc. is a corporation incorporated under the laws of the State of Delaware, with its principal place of business in Stamford, Connecticut.
- Defendant Computer Financial Consultants, Inc. is a wholly owned (c) subsidiary of Gartner, Inc., incorporated under the laws of the state of Delaware, with its principal place of business in Stamford, Connecticut.
- (d) Pursuant to 28 U.S.C. § 1441(a), the citizenship of Defendant Does 1-20 shall be disregarded for purposes of removal.
- (e) The amount in controversy exceeds \$75,000 in that the Plaintiff seeks, inter alia, monetary damages for violations of California Government Code § 12940, et seq. Specifically, Plaintiff alleges that defendants engaged in sex discrimination, including wrongful termination of her employment, sexual harassment and the creation of a hostile work environment. Plaintiff claims that she is entitled to compensatory damages, punitive damages, interest, attorneys' fees and costs.
- 6. The United States District Court for the Northern District of California embraces the place, San Francisco, California, where the Superior Court Action is currently pending.
- The Superior Court Action is therefore one over which the United States District 7. Court for the Northern District of California has diversity jurisdiction under 28 U.S.C. §1332(a)(1), and this action may be removed to this Court by Petitioner pursuant to 28 U.S.C. §1441(a).
- 8. This petition is being filed pursuant to 28 U.S.C. §1446(b) within thirty days from service of the Complaint upon a defendant on July 29, 2008.
- 9. A Notice of Removal to Federal Court will be filed and served today in Superior Court of the State of California for the County of San Francisco in Bossin v. Gartner Consulting Group, et al., Case Number CGC-08-477180. A true and correct copy of that Notice is attached hereto as Exhibit B.

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- 10. This Notice of Removal has been signed pursuant to Fed. R. Civ. P. 11.
- 11. Defendants intend no admission of fact, law, or liability by this Notice, and reserve all defenses, motions, and pleas.

WHEREFORE, Defendants Gartner, Inc. and Computer Financial Consultants, Inc. respectfully request that this action be removed from the Superior Court of the State of California, County of San Francisco to the United States District Court for the Northern District of California.

DATED:

Respectfully submitted,

QUINN EMANUEL URQUHART OLIVER & HEDGES, LLP

Christina L. Wu

Attorneys for Gartner, Inc. and

Computer Financial Consultants, Inc.

431/2616197.2

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EXHIBIT A



San Francisco Superior Courts Information Technology Group

Document Scanning Lead Sheet

Jul-08-2008 9:51 am

Case Number: CGC-08-477180

Filing Date: Jul-08-2008 9:43

Juke Box: 001 Image: 02176268

COMPLAINT

JENNIFER BOSSIN VS. GARTNER CONSULTING GROUP et al

001C02176268

Instructions:

Please place this sheet on top of the document to be scanned.

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NOTICE TO DEFENDANT (AVISO AL DEMANDADO):
GARTNER CONSULTING GROUP, COMPUTER FINANCIAL
CONSULTANTS and DOES 1 through 20, inclusive

SUM-100 FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÀ DEMANDANDO EL DEMANDANTE): JENNIFER BOSSIN

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements, You may want to call an attorney right away, If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una liamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/setthelp/espanol/), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia. Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un

servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratultos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitlo web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.courtinfo.ca.gov/selfhelp/espanol/) o poniéndose en contacto con la corte o el colegio de abogados locales.

The name and address of the court is: (El nombre y dirección de la corte es): SAN FRANCISCO COUNTY SUPERIOR COURT 400 McAllister Street San Francisco, CA 94102

Judicial Council of California

SUM-100 [Rev. January 1, 2004]

The name, address, and telephone (El nombre, la dirección y el númer EMILY A. NUGENT, ESQ.	ro de teléfono del abogado de	l demandante, o del deman	ney, ls: adente que no tiene abogado, es):) ^722-4481	
VINICK LAW FIRM 350 Sansome Street, S	nite 300			
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SUMMONS

If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all
other parties to the action or proceeding.

Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

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	SHARON R. VINICK (State Bar No. 129914) EMILY A. NUGENT (State Bar. No. 255048) VINICK LAW FIRM 350 Sansome Street, Suite 300 San Francisco, CA 94104 Telephone: 415-722-4481 Facsimile: 415-286-6338			
\$ \$	BOXER & GERSON, LLP 300 Frank H. Ogawa Plaza, Suite 500 Oakland, CA 94612 DEC 5 - 2008 - 200 100			
10	Attorneys for Plaintiff SUMMONS ISGUED			
12 13	SUPERIOR COURT OF CALIFORNIA			
14	COUNTY OF SAN FRANCISCO			
15	UNLIMITED JURISDICTION			
16 17	JENNIFER BOSSIN, Case@@C - 08 - 477180			
18	Plaintiff, COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL			
19	vs. (Violation of Fair Employment and Housing Act)			
20 21 22	GARTNER CONSULTING GROUP; COMPUTER FINANCIAL CONSULTANTS; AND DOES 1 THROUGH 20, inclusive			
23	Defendants.			
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25	Plaintiff JENNIFER BOSSIN alleges as follows:			
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ı	COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL			

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I. JURISDICTIONAL FACTS

- 1. Plaintiff, JENNIFER BOSSIN ("Bossin" or "Plaintiff") worked in and was a resident of the City San Francisco, which is located in San Francisco County, when she was hired by Computer Financial Consultants ("CFC"), which is a wholly owned subsidiary of Gartner Consulting Group ("Gartner"). Bossin was hired as a Vice President in 2001. Bossin's employment with Gartner and CFC (collectively, "Defendants") was pursuant to a written agreement, which was later modified by certain policies, practices, assurances and other statements, both oral and written.
- 2. Defendant Gartner Consulting Group ("Gartner") is a Delaware corporation, with its headquarters in Stamford, Connecticut. Gartner employs approximately 4,000 associates and has corporate offices throughout the United States, including five locations in California.
- 3. Defendant Computer Financial Consultants ("CFC"), a wholly owned, but separately managed, subsidiary of Gartner, which was acquired by Gartner in 1999. CFC, which has its headquarters in Florida, has two divisions, one of which is based in the United States and one of which is based in Europe.
- 4. The true names and capacities, whether individual, corporate, associate or otherwise, and the true involvement of Defendants sued herein as DOES 1 through 20, inclusive, are unknown to Plaintiff who therefore sues said Defendants by such fictitious names and will amend this Complaint to show the true names, capacities and involvement when ascertained. Plaintiff is informed and believes and thereon alleges that each of the Defendants designated as a DOE is responsible in some manner for the events and happenings herein referred to, and that Plaintiff's injuries and damages (as hereinafter set forth) were proximately caused by said Defendants.
- 5. Plaintiff is informed and believes and thereon alleges that at all times herein mentioned, each of the Defendants sued herein was the agent and/or employee of each of the

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remaining Defendants, and each of them, was at all times acting within the purpose and scope of such agency and employment.

GENERAL ALLEGATIONS COMMON'TO ALL CLAIMS

- 6. Plaintiff re-alleges and incorporates by reference Paragraphs 1 through 5, above, as though fully set forth herein.
- Plaintiff has worked in the technology field for almost twenty years. She
 first worked for Gartner from 1997 to 2000.
- 8. In 2000, Bossin left Gartner to pursue an opportunity with an internet startup company which later dissolved. Subsequently, Bossin contacted Michael Fleischer ("Fleischer"),
 the then-chair of Gartner, and indicated that she was looking for a job. Fleischer suggested that
 Plaintiff consider various positions at Gartner, including one with CFC.
- 9. In 2001, the head of CFC, Mike Parrish ("Parrish") interviewed Bossin for a position as Vice-President, which was a position requiring direct contact with clients (also referred to as a "client-facing position.") Bossin was the first woman to be interviewed for a client-facing position with CFC. During the interview, Parrish expressed concerns about whether a woman could effectively perform in CFC, although added, "It doesn't hurt that you don't look like the back of the bus." Plaintiff did not respond to the comment, as she believed that doing so might affect her chances of receiving a job offer.
- 10. Eventually Parrish offered Bossin a job as Vice-President with CFC, a position which she accepted, thus becoming the only woman in CFC who had ever been in a client-facing position.

 Plaintiff is informed, and believes, that CFC still has not had any other woman in a client-facing position.

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- During all relevant periods, CFC had approximately sixteen employees who were Vice-Presidents and worked in client-facing roles. These employees were split between the United States and European Divisions. Most of the CFC employees who were located in the United States worked in Stamford, Connecticut.
- 12. Bossin, who was living in California at the time of her hire, was assigned clients who were on the West Coast. Thus, it was agreed that Bossin would "telecommute" and remain in California, working from home.
- 13. From the beginning of her tenure at CFC, Bossin was subjected to a hostile work environment which was severe and pervasive. Sexual comments, photographs, jokes and stories permeated the all work-related activities, including telephone calls and meetings in which Bossin's attendance was required. This environment was symptomatic of the pervasive "Boy's Club" in which she was required to work, which favored male employees, often at the expense of Bossin who found the atmosphere to be both offensive and demeaning. Moreover, this environment was indicative of the implicit bias of Defendants against female employees, including Bossin.
- On numerous occasions, Bossin considered submitting a complaint regarding this 14. hostile work environment. However, because her direct supervisor, Parrish, participated in this conduct, Bossin believed that doing so would result in her being ostracized by her colleagues and possibly retaliated against by Parrish. Furthermore, based upon stories that she had heard regarding the Defendants' response to complaints of discrimination made by other female employees, Bossin believed that filing a formal complaint with Gartner's Human Resources Department would be futile. Therefore, instead of complaining to Parrish, or filing a formal complaint with Gartner's Human Resources Department, Bossin chose to concentrate on performing her job duties as well as possible.

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15. During her tenure at CFC, Bossin developed a specialty in the health care field, an area in which CFC had previously not had a presence. While Parrish was supportive of Bossin's decision to move into the area of health care, even his support was tinged with his views of women. In her 2002 review, Ms. Bossin wrote that she intended to "Focus on industry vertical emerging: Healthcare." In response, Parrish wrote "This is an area Jen can focus on in 03 and may well suit her 'style'."

- 16. During her tenure at CFC, Parrish consistently refused to provide Bossin with the support and assistance that he gave to her male colleagues. For example, when one of Bossin's male colleagues was working on a deal involving software with which he was unfamiliar, Parrish spent weeks working with her colleague, in order to assist him in making a client presentation. When Bossin asked Parrish to help her on a deal involving software with which she was unfamiliar, Parrish did not travel to visit her, and only provided her with a stock set of materials that had been used in another deal.
- 17. In the fall of 2006, Bossin finally confronted her boss, Mike Parrish, regarding this disparate treatment.
- 18. In October 2006, Bossin was making a presentation to a client regarding software with which she was unfamiliar. Bossin asked Parrish to help her in preparing the written materials that would be used at the presentation. While Parrish gave her some "stock" materials that she could use, he did not help her in crafting the presentation, although he customarily provided such help to her male peers.
- 19. At the conclusion of the presentation, Parrish told Bossin that he was "disappointed" with the presentation and that, in his opinion, Bossin had not been prepared. Bossin responded by saying that Parrish had refused to help her prepare, although he customarily provided

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her male colleagues with the support he had denied to her. The conversation escalated and both parties agreed that Bossin would fly to Connecticut the following week to continue the discussion.

- During their meeting, Bossin complained about Parrish's refusal to assist her. Bossin then said: You treat me differently. In response, Parrish asked: Are you different? Bossin responded: No, I have the same quota and do the same work. Parrish then looked at Bossin, paused, and said that he disagreed. In making these comments to Parrish, Bossin was identifying the implicit bias against women that permeated the manner in which he treated her, when contrasted to the manner in which he treated male colleagues.
- 21. The conversation between Bossin and Parrish then turned to a discussion about the deals Bossin had in the works for the rest of 2006. Bossin indicated that she intended to make every effort to close as many deals as possible that year. At no point in the conversation did Parrish offer to assist Plaintiff in closing her deals, nor did he tell her that if she failed to close these deals that she may be terminated.
- 22. On or about February 1, 2007, Bossin attended a CFC meeting in Florida.

 One evening, when the group was having cocktails, Patrick Smith ("Smith"), to whom Bossin was then directly reporting, told numerous jokes of sexual nature. Moreover, when a female Gartner employee who was present asked Smith about an open position in CFC, Smith responded that he would be willing to discuss the matter with her if she accompanied him to his room. Bossin, who witnessed these exchanges, felt humiliated and demeaned.
- 23. On Tuesday, February 13, 2007, Parrish and a representative of the Human Resources Department called Bossin. During the call, which lasted less than five minutes, Parrish told Bossin that she was terminated due to "lack of performance." When Plaintiff asked if

Parrish would be having similar discussions with her peers who had underperformed in 2006, he said: No, just you. Bossin then said that, in her experience at Gartner, employees who were underperforming were put on an improvement plan, and then asked why she wasn't being offered that option. In reply, Parrish said, that he didn't think Bossin had ever been successful at CFC, nor would she ever be successful at CFC. He then told her that she would be paid all outstanding commission and expenses. Finally, he told her that she would be paid through March 30, 2007, although the termination of her duties was effective "immediately."

- 24. Within the two weeks following Bossin's termination, CFC hired two men to work in the health care sector. Only one of these men, Greg Hardin, had experience in the health care industry. The other man, Scott Mullin, had no experience in health care.
- 25. A month or two later, CFC hired another man, Peter Krasa, who was assigned to cover clients in Canada.
- 26. Upon information and belief, none of the men hired by CFC in 2007 made their quota. However, none of these men have been terminated.
- 27. On April 15, 2008, Plaintiff filed a complaint against CFC and Gartner with the California Department of Fair Employment and Housing. The filing of the DFEH complaint was timely under a tolling agreement reached by the parties.
- 28. On April 24, 2008, Plaintiff received Right-to-Sue Notices from the Department of Fair Employment and Housing.

FIRST CAUSE OF ACTION

(Wrongful Termination in Violation of Public Policy)

29. Plaintiff re-alleges and incorporates by reference Paragraphs 1 through 28, above, as though fully set forth herein.

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	30.	It is against the public policy of the State of California to terminate an
employ	ee on a	account of that employee's gender, as well as the employee's opposition to practices
prohibit	ted by	the Fair Employment and Housing Act.

- 31. This public policy is embodied in, among other places, California Govt. Code § 12940, et seq and the California constitution.
- 32. As set forth above, Defendants terminated Plaintiff based on her gender and because she complained that she was discriminated against on the basis of her gender.
- 33. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause great physical and emotional pain and suffering.
- 34. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees, and costs.
- Defendants engaged in the acts alleged herein maliciously, fraudulently, 35. and oppressively, and/or with the wrongful intention of injuring Plaintiff, and/or with an improper and evil motive amounting to malice. Plaintiff is thus entitled to recover punitive damages from Defendants in an amount to be proven at trial.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

SECOND CAUSE OF ACTION

(Termination in Violation of Government Code § 12940, et seq.)

36. Plaintiff re-alleges and incorporates by reference paragraphs through 35, above, as though fully set forth herein.

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37.	California Government Code §12940 protects against termination of an
employee b	ased on the employee's gender, as well as the employee's opposition to practice
prohibited l	by the Fair Employment and Housing Act ("FEHA").

- 38. As set forth above, Defendants terminated Plaintiff based on her gender and because she complained that she was discriminated against on the basis of her gender.
- 39. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause great physical and emotional pain and suffering.
- As a result of Defendants' unlawful acts, Plaintiff is also entitled to an 40. award of attorneys' fees, and costs.
- 41. Defendants engaged in the acts alleged herein maliciously, fraudulently, and oppressively, and/or with the wrongful intention of injuring Plaintiff, and/or with an improper and evil motive amounting to malice. Plaintiff is thus entitled to recover punitive damages from Defendants in an amount to be proven at trial.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

THIRD CAUSE OF ACTION

(Sex Discrimination in Violation of Government Code § 12940, et seq.)

- 42. Plaintiff re-alleges and incorporates by reference paragraphs 1 through 41, above, as though fully set forth herein.
- 43. California Government Code §12940(a) protects against discrimination in terms, conditions, or privileges of employment against an employee on the basis of her sex.

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44. As set forth above, Defendants discriminated against Plaintiff on account of her sex by, inter alia, failing to provide her with the support and assistance provided to her male colleagues, subjecting her to different standards than her male colleagues, and treating her differently than her male colleagues. The failure to treat Plaintiff in the same manner as her male colleagues is indicative of the implicit bias against women that permeated Defendants' workplace.

- 45. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause, great physical and emotional pain and suffering.
- 46. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees and costs.
- 47. In doing the things alleged herein. Defendants' conduct was despicable, and Defendants acted towards Plaintiff with malice, oppression, and fraud and with a willful and conscious disregard of Plaintiff's rights, entitling Plaintiff to an award of punitive damages.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

FOURTH CAUSE OF ACTION

(Hostile Work Environment In Violation of Government Code § 12940, et seq.)

- 48. Plaintiff re-alleges and incorporates by reference paragraphs 1 through 47, above, as though fully set forth herein.
- 49. California Government Code §12940(a) protects against discrimination against an employee on the basis of her sex.

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50.	Discrimination the basis of sex includes, but i	t is not limited to, sexua		
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harassment a	nd the creation of a hostile work environment.			

- 51. As set forth above, during Plaintiff's employment with Defendants, she was subjected to a hostile work environment in which sexual comments, photographs, jokes and stories permeated the workplace, often at the expense of Plaintiff who found the atmosphere to be both offensive and demeaning. This conduct on the part of Defendants was indicative of the implicit bias against women.
- 52. As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause, great physical and emotional pain and suffering.
- 53. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees and costs.
- 54. In doing the things alleged herein, Defendants' conduct was despicable, and Defendants acted towards Plaintiff with malice, oppression, and fraud and with a willful and conscious disregard of Plaintiff's rights, entitling Plaintiff to an award of punitive damages.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

FIFTH CAUSE OF ACTION

(Failure to Take All Reasonable Steps to Prevent Discrimination and Harassment in Violation of California Fair Housing and Employment Act California Government Code § 12940(k), et seq)

55. Plaintiffs re-allege and incorporate by reference paragraphs 1 through 54, above, as though fully set forth herein.

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56.	The California Fair Employment and Housing Act § 12940(j) (1) makes it as
unlawful p	ractice for an employer to fail to take all reasonable steps necessary to prevent
discrimina	tion and harassment from occurring.

- 57. Defendants failed to take all reasonable steps to prevent discrimination and harassment against Plaintiff.
- 58. As a result of the failure of Defendants to take all reasonable steps to prevent discrimination and harassment from occurring, Plaintiff was subjected to conduct that was severe and pervasive, was an ongoing an continuous course of conduct, and created a hostile work environment.
- As a result of Defendants' alleged conduct, Plaintiff has suffered loss of salary and other employment related benefits, and continues to suffer those losses, and expects to continue to suffer those losses until remedied through this action. Plaintiff also suffered extreme humiliation, mental anguish, and emotional and physical distress, all of which caused and continue to cause, great physical and emotional pain and suffering.
- 60. As a result of Defendants' unlawful acts, Plaintiff is also entitled to an award of attorneys' fees and costs.
- In doing the things alleged herein, Defendants' conduct was despicable, and Defendants acted towards Plaintiff with malice, oppression, and fraud and with a willful and conscious disregard of Plaintiff's rights, entitling Plaintiff to an award of punitive damages.

WHEREFORE, Plaintiff prays for judgment as is further set forth below.

PRAYER FOR RELIEF

Plaintiff prays for relief as follows:

For compensatory damages according to proof;

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. 1	2. For punitive damages according to proof;
2	3. For attorneys fees with respect to the Second, Third, Fourth and Fifth Causes of Action;
3	4. For costs of suit;
4	5. For interest at the maximum legal rate on all sums awarded;
5	6. For such other relief that the Court deems just and proper.
6	or 1 or such outer tener that the court deems just and proper.
7	D. 10.4.7. 2000
8	Dated: Huy 2 2008 VINICK LAW FIRM
10	P: A. K
11	BY: July Reyest EMILY A. NUGENT
12	Attorneys for Plaintiff
13	DEMAND FOR JURY TRIAL
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15	Plaintiff hereby demands a trial by jury for each and every claim for which she has a
16	right to jury trial.
17	Dated: July 2, 2008 VINICK LAW FIRM
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19	BY: Ends Mynt
20	EMILY A. NUGENT Attorneys for Plaintiff
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-	COMPLAINT FOR DAMAGES AND DEMAND FOR JURY TRIAL

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CASE NO. CGC-08-477180

Defendants Gartner, Inc. ("Gartner") and Computer Financial Consultants, Inc. ("CFC") (collectively, "Defendants") hereby answer the unverified complaint ("Complaint") of plaintiff Jennifer Bossin filed on July 8, 2008, by submitting the following Answer and Affirmative Defenses:

ANSWER

Answering each and all of the allegations of the unverified Complaint, pursuant to California Code of Civil Procedure section 431.30, Defendants deny, generally and specifically, each and every allegation in each and every paragraph of the Complaint and the whole thereof, and further deny that plaintiff is entitled to damages or relief in any amount or kind by reason of any act, breach or omission by Defendants.

AFFIRMATIVE DEFENSES

Defendants assert the following affirmative defenses. By alleging these Affirmative Defenses, Defendants are not in any way agreeing or conceding that they have the burden of proof or burden of persuasion as to any of them.

FIRST AFFIRMATIVE DEFENSE

 Plaintiff failed to make reasonable efforts to mitigate her damages, if any, and any damages awarded to plaintiff must be reduced accordingly.

SECOND AFFIRMATIVE DEFENSE

2. The Complaint and each and every cause of action alleged therein are barred because the Complaint has named as defendants entities that do not exist.

THIRD AFFIRMATIVE DEFENSE

3. The Complaint and each and every cause of action alleged therein are barred because the Complaint has named as defendants entities that did not employ plaintiff.

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While Plaintiff has named Gartner Consulting Group as a defendant, no such entity exists. Plaintiff alleges that CFC is the wholly owned subsidiary of Gartner Consulting Group, which it is not. CFC is a subsidiary of Gartner, Inc., which, based on plaintiffs' allegations, has made an appearance in this case. Both Gartner and CFC reserve the right to move to correct and/or dismiss themselves from this action at the appropriate time.

FOURTH AFFIRMATIVE DEFENSE

4. The Third, Fourth, and Fifth causes of action alleged in the Complaint are barred, in whole or in part, by the applicable statutes of limitations, including, without limitation, Code of Civil Procedure section 338 and 340 and Government Code sections 12960 and 12965.

FIFTH AFFIRMATIVE DEFENSE

Plaintiff has unreasonably delayed in bringing this action to the prejudice of
 Defendants, and thus her right to recover against defendants is barred by the doctrine of laches.

SIXTH AFFIRMATIVE DEFENSE

6. The Complaint and each and every cause of action alleged therein are barred because they fail to state facts sufficient to constitute a cause of action upon which relief may be granted.

SEVENTH AFFIRMATIVE DEFENSE

7. The Complaint and each and every cause of action alleged therein, are barred because plaintiff failed to exhaust the internal remedies available to her under her employer's policies and procedures.

EIGHTH AFFIRMATIVE DEFENSE

8. Any claim plaintiff purports to make for damages for unlawful harassment is barred or limited because her employer took reasonable steps to prevent and correct workplace harassment; plaintiff unreasonably failed to use the preventive and corrective measures provided; and reasonable use of these procedures would have prevented at least some of the harm that Plaintiff alleges she suffered.

NINTH AFFIRMATIVE DEFENSE

 The Complaint, and each and every cause of action alleged therein, are barred, in whole or in part, by the doctrine of estoppel.

TENTH AFFIRMATIVE DEFENSE

10. The Complaint, and each purported cause of action therein, allege no facts that entitle plaintiff to an award of punitive damages.

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ELEVENTH AFFIRMATIVE DEFENSE

11. The imposition of punitive damages in this case would violate the Due Process Clauses of the Fifth and Fourteenth Amendments to the United States Constitution, and would fail to provide due process under Article I, section 7 of the California Constitution, and would constitute an excessive fine under the Excessive Fines clause of the California Constitution, because the standards of liability for punitive damages in California are unduly vague and subjective, and permit retroactive, random, arbitrary and capricious punishment that serves no legitimate governmental interest.

TWELFTH AFFIRMATIVE DEFENSE

12. Plaintiff's First Cause of Action does not support an award of attorneys' fees, as requested in the first cause of action.

<u>PRAYER</u>

WHEREFORE, Defendants pray from judgment in their favor and against plaintiff on all causes of action in the Complaint and that the Complaint be dismissed with prejudice, that plaintiff take nothing by her Complaint, and that Defendants be awarded costs, attorneys' fees, and such other and further relief as the Court may deem proper.

DATED: August 26, 2008

Respectfully submitted,

QUINN EMANUEL URQUHART OLIVER & HEDGES, LLP

Christina L. Wu

onnsuna L. Wu

Attorneys for Gartner, Inc. and

Computer Financial Consultants, Inc.

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PROOF OF SERVICE

I am employed in the County of San Francisco, State of California. I am over the age of eighteen years and not a party to the within action; my business address is 50 California Street, 22nd Floor, San Francisco, California 94111.

On August 26, 2008, I served true copies of the following document(s) described as ANSWER AND AFFIRMATIVE DEFENSES OF DEFENDANTS GARTNER, INC. AND COMPUTER FINANCIAL CONSULTANTS, INC. on the parties in this action as follows:

SEE ATTACHED LIST

BY MAIL: I enclosed the foregoing into sealed envelope(s) addressed as shown above, and I deposited such envelope(s) in the mail at San Francisco, California. The envelope was mailed with postage thereon fully prepaid.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on August 26, 2008, at San Francisco, California.

Joseph LeRoy

SERVICE LIST

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